



Special Educational Needs
and Disability Information,
Advice & Support Service

sendiass
in Suffolk

Young Person Survey

An easy-read survey





Thank you for taking the time to look at this survey.

Suffolk SENDIASS stands for:



**Special
Educational
Needs
Disability
Information
Advice
Support
Service**

Information Advice Support



We offer information, advice and support to children and young people.



It is a free service.



**Our service offers support to people with
Special Educational Needs and Disabilities.**



**We also offer support to parents
and carers.**

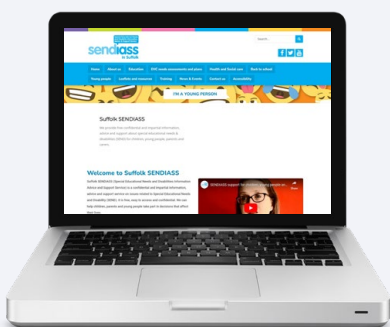




We want to find out the best ways we can reach young people directly.



This survey should take around 10 minutes to complete.



Click here to find out more about us

Our website is:
suffolksendiass.co.uk



Click here to watch a video about our service

Our postcard for young people

Your views...we're listening.
Free information, advice & support for you.



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The SENDIASS service can help you. Our friendly team have lots of information about your rights, the support you should get and what to do if you have problems getting the support you need. We will listen and help you to get your views across.

www.suffolksendiass.co.uk



Aged 25 or under and would like some help to get the support you need?



Information



Advice



Support



Education



Rights



EHC Plans

 www.suffolksendiass.co.uk

 enquiries@suffolksendiass.co.uk

 01473 265210

 ADVICE4ME to 87007



With thanks to the East Coast College Transitions group who worked with us to produce this postcard 😊😊👍

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1. Have you heard of SENDIASS?

Please choose 1 answer

YES Yes

NO No





2. If you have contacted us before - how did you do this?

Choose as many as you like



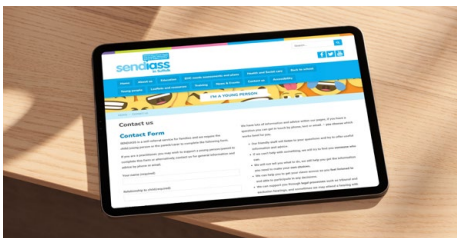
By phone



By text



By e-mail



Website contact form



In person



Social media



I have not contacted you





**3. If you have not contacted us before,
why not?**



I didn't know enough about you



I haven't needed you



My parent or carer would do this for me



I would ask school or college

Next question below



4. Do you feel you can tell school or college staff what you need help with?

Please choose 1 answer

YES



Yes

NO



No



Sometimes



5. What would make talking to school or college staff easier?

Please tell us in the box below





6. Do you have questions about getting Education, Health or Social Care support?

Please choose 1 answer

YES

Yes

NO

No





7. Which of these would you use to get information and advice?

Choose as many as you like



Websites



Videos



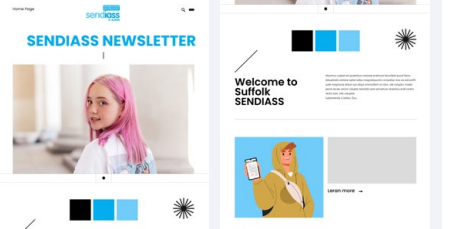
Leaflets



Facebook

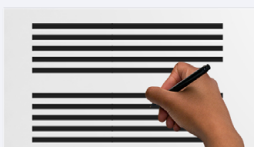


Twitter



Newsletters

Other,
Please write in box



Other

Please tell us what you would use:





8. If you wanted SENDIASS to help you, how would you like us to do this?

Choose as many as you like



By e-mail



By text



Facebook



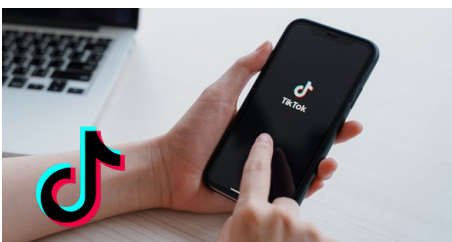
WhatsApp



In person



Instagram



Tik Tok



Trusted Adult
Parent, carer, friend or staff

If you would like help another way, please tell us how you would like us to help you.





9. Do you want to know any of the following things?

Choose as many as you like




Getting help in school or college





Education, Health and Care Plans (EHCPs)




Leaving school or college



 **Preparing to become an adult**



 **Travel and transport**



 **Health and social care assessments**

If you would like help with something else please tell us in the box below.



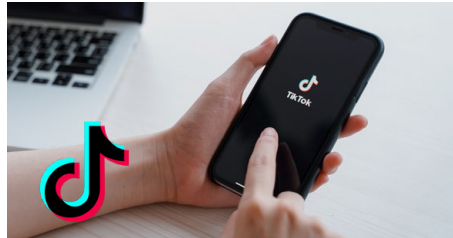


10. Do you use any of these apps*?

Choose as many as you like



Instagram



Tik Tok



Facebook



Twitter



WhatsApp

If you use another app please tell us what you use.





11. If you would like to share ideas to help improve our service, what would be easiest for you?

Choose as many as you like



Through school or college



e-mail



Meeting with us online



Meeting with us one to one



Group sessions

Group sessions with other young people



Advisory Group

Be part of our Advisory Group

Our Advisory Group includes young people, professionals and parents.



I'm not interested

I would like to help improve the service in another way.

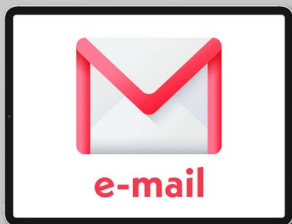
Please tell us in the box below:



**12. If you want to hear from us directly,
please give your contact details.**



My name is:



My e-mail address is:



My phone number is:





13. Finally, please let us know what age range you are in.

Please choose 1 answer



11 - 16 years old



17 - 19 years old



20 - 25 years old



Sending us your form



Please save your form and attach it to an e-mail.

Please e-mail us at:
enquiries@suffolksendiass.co.uk



A co-production group worked together to make this easy-read document.

We created this document as people who are:

“Passionate, approachable and dedicated”

“Chilled, relaxed, kind, helpful, committed and caring”

“Supportive and kind with a good eye for detail”

“Kind, generous, funny, caring and committed”



Online:
thinklusive.org



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hello@thinklusive.org



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