

Special Educational Needs
and Disability Information,
Advice & Support Service

Our impartiality explained

sendiass
in Suffolk

At Suffolk SENDIASS we follow a national set of Minimum Standards for services providing impartial information, advice and support relating to Special Educational Needs and Disability (SEND). The Minimum Standards are developed by the Information, Advice and Support Services Network.

The information, advice and support that we offer is firmly based in the law and the SEND Code of Practice. We provide arms-length, unbiased information and advice about the local authority's policies and procedures and about the policy and practice in schools and other settings.

You can read our full impartiality policy at www.suffolksendiass.co.uk

We invite service users to let us know how impartial we have been. You can find the link to our survey online.

You can email our Service Lead if you have any concerns about our impartiality: Nicki.howlett@suffolksendiass.co.uk



Information



Advice



Support

**Information,
Advice & Support
Services Network**
for SEND

SENDIASS staff will:

- **not take sides with any party.**
- **provide factual information and advice, based on guidance and legislation**
- **provide children, young people with SEND, and their parents/ carers, with information, advice and support to help them make informed decisions**
- **empower parents, children and young people to express their views**
- **not tell people what to do.**
- **respect decisions without making judgements**
- **not have any personal interest in the outcome of any decisions**



www.suffolksendiass.co.uk



enquiries@suffolksendiass.co.uk



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ADVICE4ME to 87007

