



I contacted SENDIASS because I needed support and guidance around my son's education, particularly with navigating the EHCP process and preparing for a tribunal.

I was feeling overwhelmed and unsure of my rights or the best steps to take.

SENDIASS has made a huge difference. The advice and information I received helped me feel more confident and informed throughout the tribunal process. The staff were incredibly friendly, supportive, and patient, and they took the time to explain things clearly. Their support has not only helped me understand the system better but also ensured that my son's needs were properly represented and addressed.

I would absolutely encourage any family considering contacting SENDIASS to reach out. The support they offer is invaluable, especially during what can be a very stressful and emotional time. They truly care and are there to help guide you every step of the way.

Laurie, Suffolk parent

June 2025